Attention Maryland Residents:

You may qualify for assistance in paying your home telephone bill with a program known as Lifeline service. Lifeline is a government assistance program that is offered in conjunction with the Maryland Public Service Commission and the Federal Communications Commission. Verizon Maryland LLC offers the following Lifeline-supported services as an Eligible Telecommunications Carrier:

- **Basic Tel-Life Service** is available for as low as $0.66 per month for 30 outgoing local calls and $0.10 per local call over the 30 call limit. Value-added services are not allowed (for example, Call Waiting and Caller ID).
- **Enhanced Tel-Life Service** is $10 per month for unlimited local calls. This plan allows customers to order two value-added services (ex. Call Waiting and Caller ID) at current rates.

Verizon also offers a monthly Lifeline discount to qualified customers who subscribe to FiOS Internet service. Eligible customers will receive a $9.25 per month discount.

Eligibility:

- Marylanders who have been certified by the Federal Communications Commission or its designee as receiving one of several public assistance benefits may apply for this program. Income level may qualify, too.
- An application for Verizon Lifeline Service may be obtained by contacting Verizon at www.verizon.com/lifeline or by phone at 1.800.VERIZON. To find out more information, you may also call the Universal Service Administrative Company (USAC), which administers Lifeline for the FCC, by calling 1.800.234.9473 or by accessing its website at www.LifelineSupport.org.

Some restrictions apply. Taxes and surcharges may also apply. Customers will not be required to pay the federal subscriber line charge. Full terms and rates for these services, including terms of eligibility, are as set forth in federal and Maryland statutes and regulations and in Verizon's tariffs on file with the Maryland Public Service Commission. Rates as stated here are effective as of July 1, 2021. But, the rates and other terms are subject to change in the future. Only eligible consumers may enroll in the Lifeline program. Lifeline customers must recertify qualification each 12 months. You may qualify for Lifeline service if you can show proof that you participate in certain government assistance programs or your annual income is 135% or below the Federal Poverty Guideline. If you qualify based on income, you will be required to provide income verification. Proof of participation in a government assistance program requires your current or prior year's statement of benefits from a qualifying state or federal program; a notice letter or other official document indicating your participation in such a program; and/or another program participation document (for example, benefit card). Proof of income requires your prior year's state or federal tax return; current income statement from an employer or paycheck stub; a statement of Social Security, Veterans Administration, retirement, pension, or Unemployment or Workmen's Compensation benefits; a federal notice letter of participation in General Assistance; a divorce decree; a child support award; and/or another official document containing income information. In addition, the Lifeline program is limited to one discount per household, consisting of either wireline or wireless or broadband (internet) service. You are required to certify and agree that no other member of the household is receiving Lifeline service from Verizon or another communications provider. Lifeline service is a non-transferable benefit. Lifeline customers may not subscribe to certain other services, including other local telephone service and an inside wiring maintenance plan. Consumers who willfully make false statements in order to obtain the Lifeline benefit can be punished by fine or imprisonment, or can be barred from the program. © 2021 Verizon